

Member Newsletter



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SEQUACHEE VALLEY
ELECTRIC COOPERATIVE

Your Touchstone Energy® Cooperative 

January 2012

Do you own a back-up generator?

After the unusually harsh winter and spring weather of 2011, many SVEC members have purchased portable back-up generators to ensure a source of electric power during weather-related extended outages.

For some members with special medical needs, a back-up generator can literally be a “life-saver.” However, if these generators are not properly connected or used according to the manufacturers specifications they can be deadly, to the

homeowner and to linemen working to restore power.

In order to keep our members and our line crews safe SVEC asks that you take a few minutes to review the following guide lines and to complete the form at the bottom of the page and return it with your bill payment or complete online at www.svalleyec.com under the “Products and Services” or “Quick Links” section. You may also e-mail the information to mpartin@svalleyec.com.



To Avoid Carbon Monoxide Hazards:

- Always use generators outdoors, away from doors, windows and vents.
- **NEVER** use generators in homes, garages, basements, crawl spaces, or other enclosed areas, even with ventilation.
- Follow manufacturer’s instructions
- Install battery-operated or plug-in (with battery backup) carbon monoxide (CO) alarms in your home following manufacturer’s instructions.
- Test CO alarms often and replace batteries when needed.

To Avoid Electrical Hazards:

- Keep the generator dry. Operate on a dry surface under an open, canopy-like structure.
- Dry hands before touching the generator.
- Plug appliances directly into generator or use a heavy-duty outdoor-rated extension cord. Make sure entire extension cord is free of cuts or tears and the plug has all 3 prongs, especially a grounding pin.

- **NEVER** plug the generator into a wall outlet. This practice, known as backfeeding, can cause an electrocution risk to utility workers and others served by the same utility transformer.
- If necessary to connect a generator to house wiring to power appliances, have a qualified electrician install appropriate transfer switching equipment.

To Avoid Fire Hazards:

- Before refueling the generator, turn it off and let it cool. Fuel spilled on hot engine parts could ignite.

If you own a portable back-up generator, please help ensure the safety of your family and our linemen by completing the form at the bottom of the page and returning it to SVEC.

- Always store fuel outside of living areas in properly labeled, non-glass containers.
- Store fuel away from any fuel-burning appliance.

SVEC Backup Generator Notification

Account Name(s): _____

Service Address: _____ Acct.# _____

City: _____ Zip _____

Phone# _____ Cell Phone # _____

email address: _____

Please complete this form and return it to your local SVEC office or mail it to SVEC, PO Box 31, South Pittsburg, TN 37380. You may also complete the form online at www.svalleyec.com quick links or email the information to mpartin@svalleyec.com.

Make a resolution to simply your life with SVEC's Bank/Credit Card Draft Program

While you are making resolutions to improve your life this year, make one that will simplify your bill payment process *and* that will be easy to keep!

Sign up now for SVEC's Bank or Credit Card Draft program and let us take one thing off your "to do" list each month.

You will authorize us to draft the money from your bank account or bill your credit card each month on the due date without you having to worry about a thing. No stamps, no gasoline, no time lost, no late fees, no worries!

You will receive your bill as usual to tell you how much, and on what date, the money will be withdrawn from your bank account or billed to your credit card.

Sign up now and receive a \$5 credit on your electric bill as a reward for keeping your New Year's resolution!

Return the form to the right for more information.

POWERBUCKS

Sign up for Bank or Credit Card Draft and receive a \$5 credit on your SVEC electric account.

Offer expires
March 31, 2012.



Name: _____

Address: _____

City: _____ Zip _____

Phone# _____

email address: _____

Please send me information on:

Bank Draft

Credit Card Draft

Take the shock out of your winter energy bills!

Manage your energy use with SVEC's online energy calculators. THEN –

Register for a \$50 credit on your electric bill. One winner per month January - March



If colder weather has your energy bill soaring, take action to get it under control.

Identify the "energy hogs" in your home and take steps to replace them with more efficient models or learn how to use them more efficiently.

Visit the "Energy Efficiency" section of www.svalleyec.com. Try out the energy calculators and/or the online energy evaluation then register for the drawing for a \$50 credit on your electric bill.

One winner per month will be drawn from those customers who have tried out the energy calculators and registered.

In-Home Energy Evaluation

If you would like more help managing your energy use, call to schedule an **In-Home Energy Evaluation**.

There is a \$150 charge for the professional on-site evaluation, however, if you spend at least \$150 making recommended improvements, your money will be refunded. If you spend more, you may be eligible for up to \$500 in additional rebates.

So take charge of your energy use and save yourself and your budget the shock of high winter energy bills!

Service Centers

97 Resource Rd,
Dunlap
949-2198

3396 Main Street, Pikeville
447-2131

512 South Cedar Avenue,
South Pittsburg
837-8605
or 1-800-923-2203

14002 Highway 41,
Tracy City
592-2511

14087 Highway 28,
Whitwell
658-7832

After Hours:
1-888-421-SVEC

www.svalleyec.com